

# 2026

# Annual JTC Update

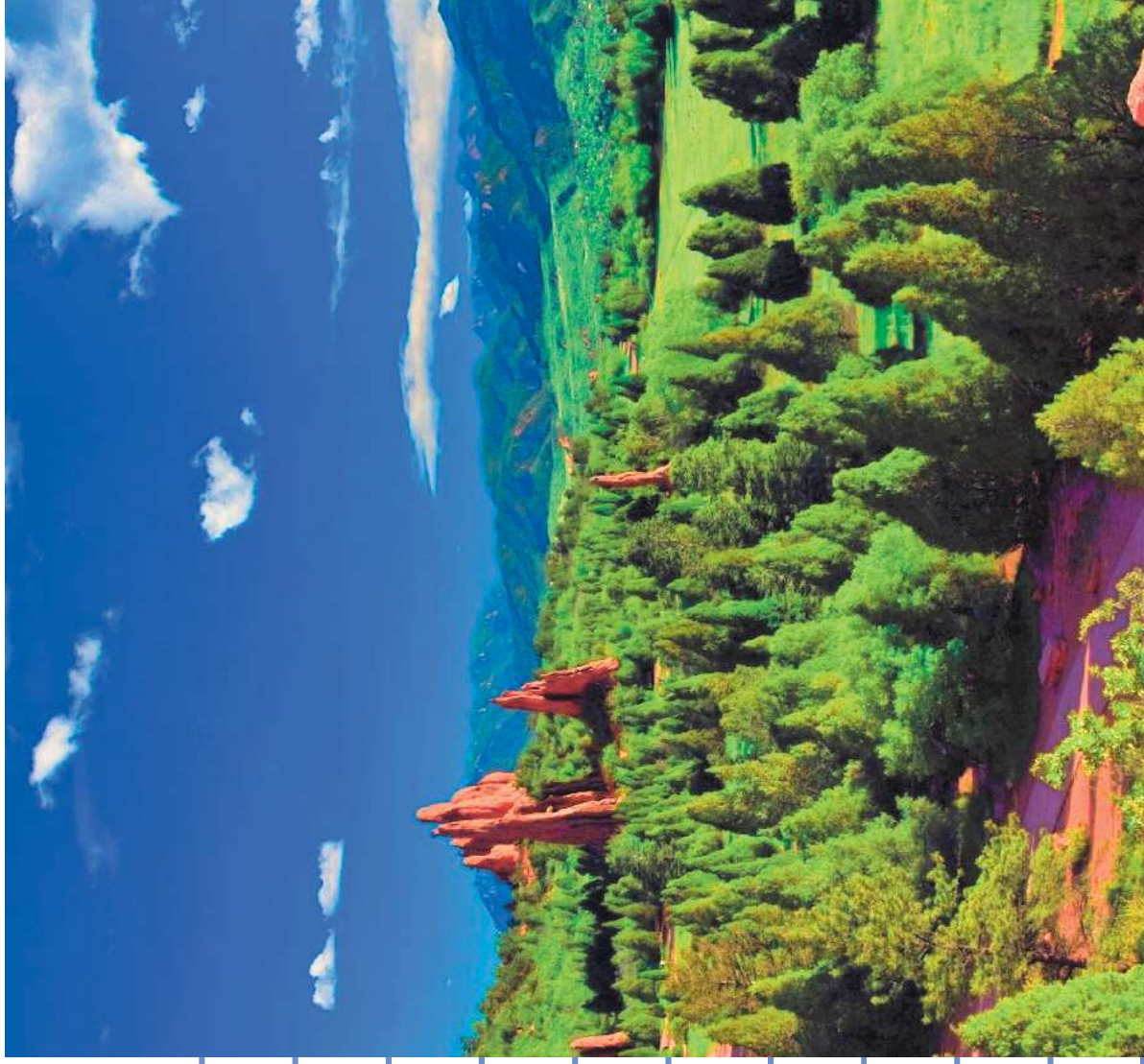
Presented by:  
Ajay Bagal  
Executive Director



Providing Digital Government Services for Colorado's Public Sector to Implement and Modernize Technology

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# About SIPA

## **SIPA Statute**

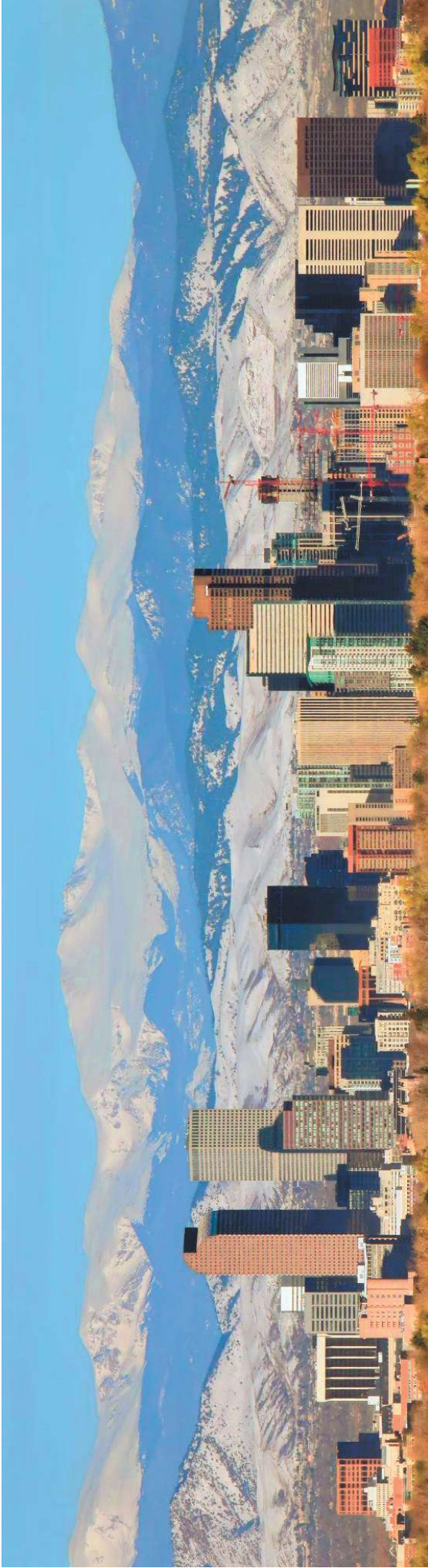
Created by the General Assembly in 2004  
C.R.S. § 24-37.7-101, et seq. **All state agencies and local governments are hereby authorized to enter into and do all things necessary to perform any such arrangement or contract with the authority.**

## **SIPA Serves All of Colorado**

- State & Local Governments
- Special Districts/Authorities
- K-12 Public Education
- Public Colleges & Universities



**Self Funded - Operates without funding from the General Assembly**



# SIPA Mission, Vision & Purpose

Public sector partner focused on connecting residents to government through efficient and effective technologies. SIPA is a **government serving governments**.

## Our Mission

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*To provide efficient and effective services for residents through the use of modern business practices and innovative technology solutions.*

## Our Vision

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*To transform public sector service delivery through modern technology, fostering seamless interactions between the public and government entities, and driving digital innovation for enhanced accessibility, transparency, and efficiency.*

## Purpose Statement

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*We improve the quality of life in Colorado by connecting the public to efficient services through technology, enabling governments to focus on their core missions.*

# Governed by Board of Directors

- Elected officials
- State legislators
- Government stakeholders
- Private sector



**Ernesto Chavez**  
City of Lafayette



**Hannah Parsons**  
Traction Ag



**Danielle Morrill**  
First Party Labs



**Mark Baisley**  
State Senator



**Maria De Cambra**  
DOLA



**David Edinger**  
OIT



**Mark Ferrandino**  
OSP



**Jena Griswold**  
Secretary of State



**Jason Harris**  
Judicial



**Heidi Humphreys**  
DOR



**Amy Paschal**  
State Representative



**Dylan Roberts**  
State Senator



**Sam Taussig**  
RXN Group



**Ron Weinberg**  
State Representative



# 3 Pillars of SIPA's Operations



**Digital  
Government  
Services**



**Professional  
Services/  
Licensing**

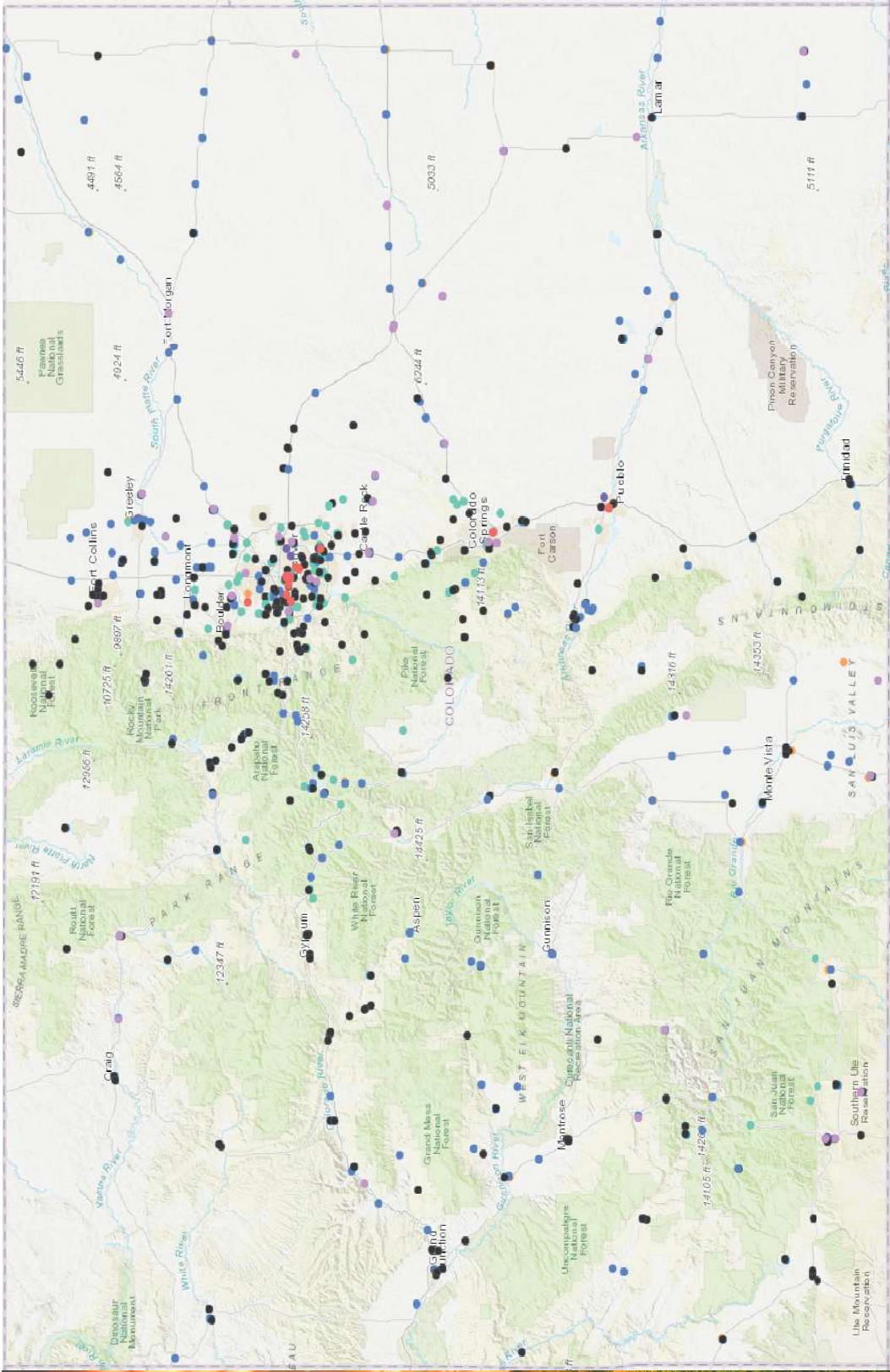
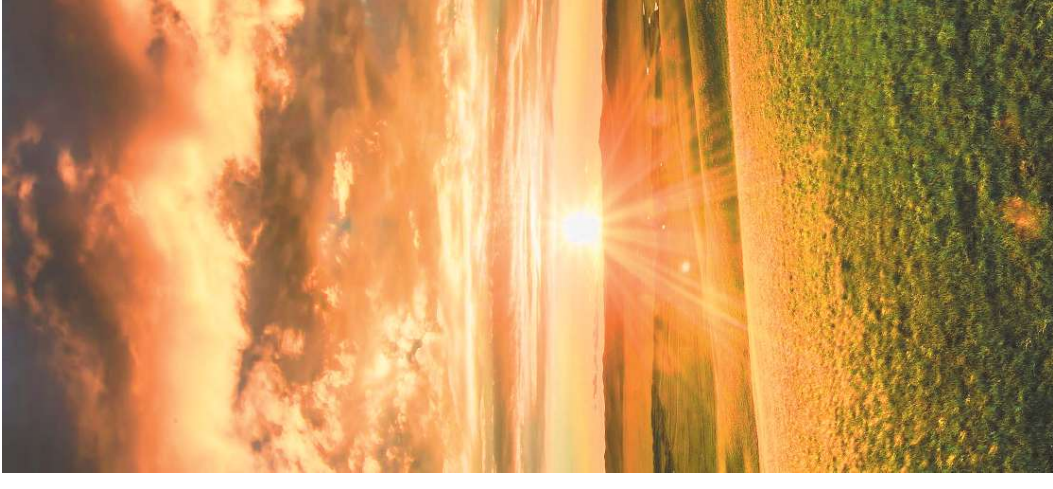


**Grant  
Programs**

One of SIPA's goals is to ensure that all Coloradans interacting with their governments online have the same customer experience, whether they dwell in a large urban center or a small town.

We accomplish this through assisting Colorado governments with digital government services, a robust technology portfolio, and grant programs to aid in the adoption of new technologies.

# SIPA Partners with 1,141 Governments

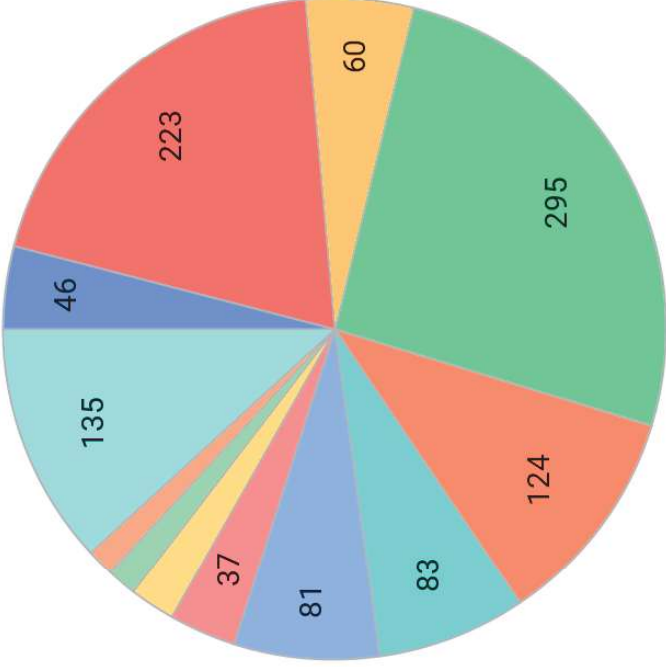


# Government Exclusively Serving Colorado Governments and Residents

## Colorado.gov Stats

- 512 Websites
  - 520 Engagement Builder Forms
  - 1,207 Payment Applications
  - 19 Custom Applications
- 
- 140M annual user visits to Colorado.gov (47% mobile)
  - 19,685 resident and customer support inquiries addressed in 2025
- 
- 9.7M Payment Transactions
  - \$3.9B Collected for Governments

Governments with an Agreement

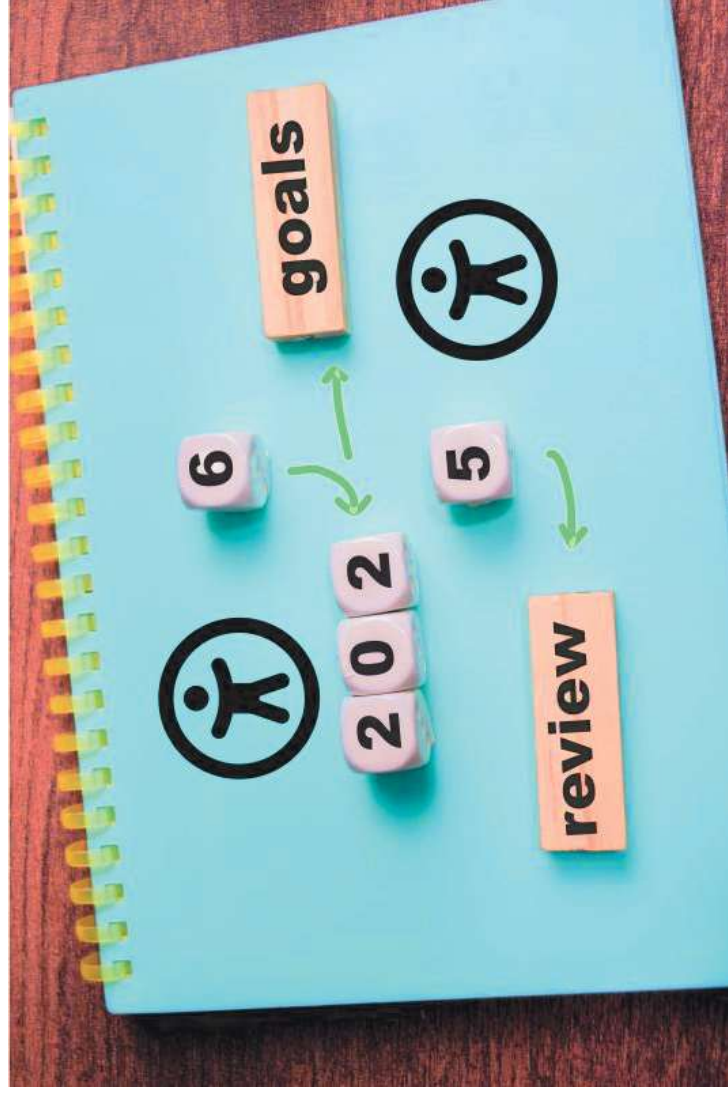


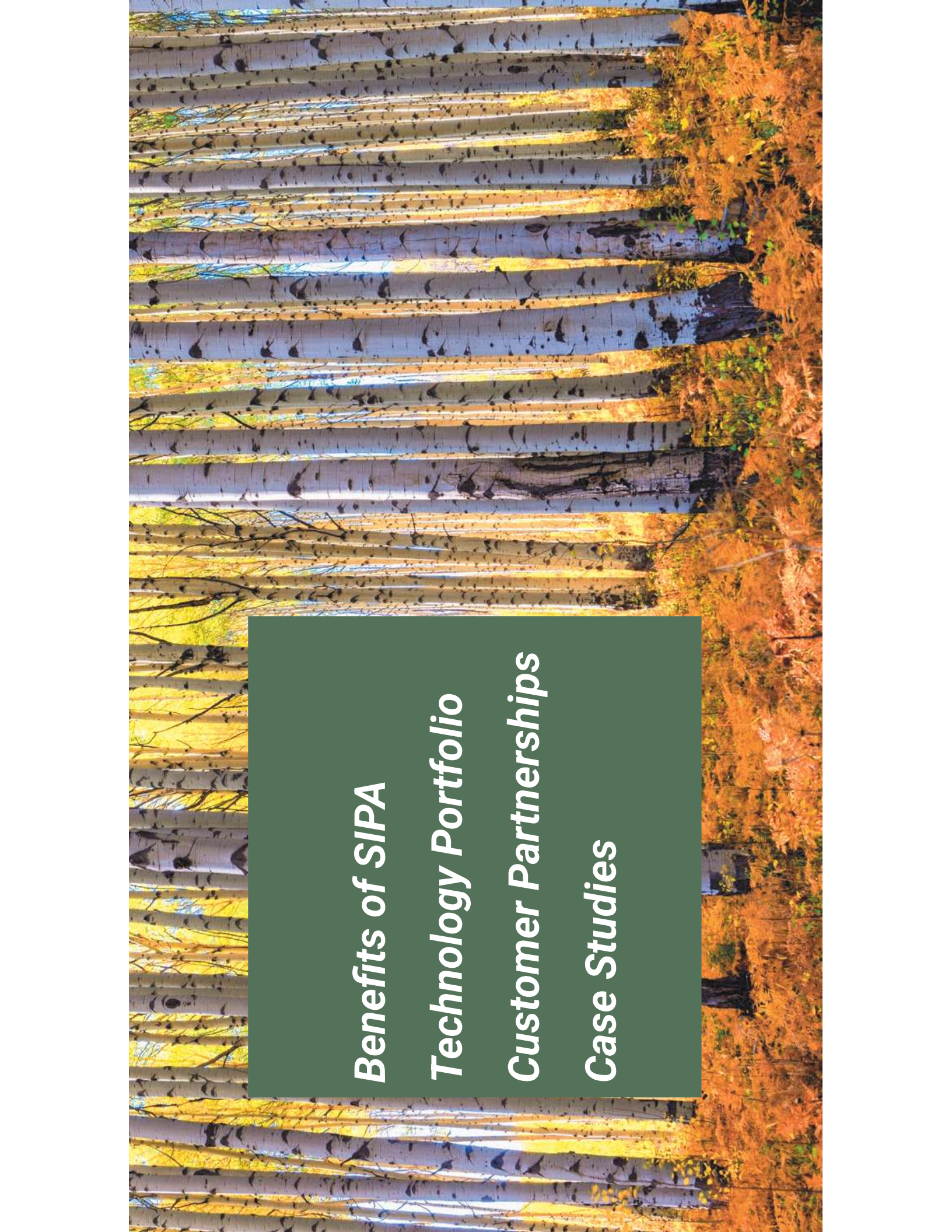
- State Agency or Office
- Municipality
- County
- Metropolitan District
- Water and/or Sanitation District
- Fire District
- School District
- Library District
- Park and Recreation District
- Higher Education
- Health District
- Other Special District

# Accessibility Achievement

In calendar year 2025, SIPA moved into a position of accessibility leadership throughout the state by prioritizing accessibility of the Colorado.gov platform, working alongside our partners at OIT, evaluating custom applications, and providing technical expertise and strategic guidance to all levels of government in Colorado.

In 2026, SIPA aims to continue and further expand these efforts, specifically around evaluating custom applications and in working with local government customers.





**Benefits of SIPA**  
**Technology Portfolio**  
**Customer Partnerships**  
**Case Studies**

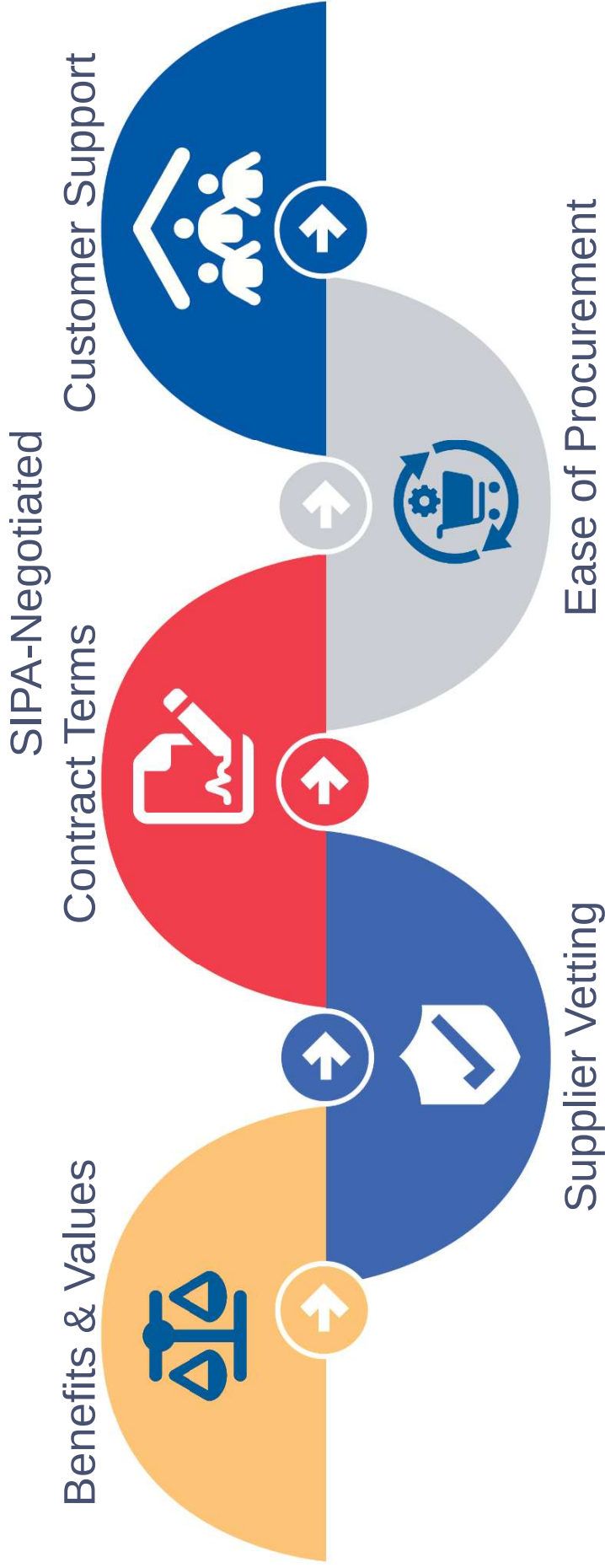
# Benefits of Contracting with SIPA



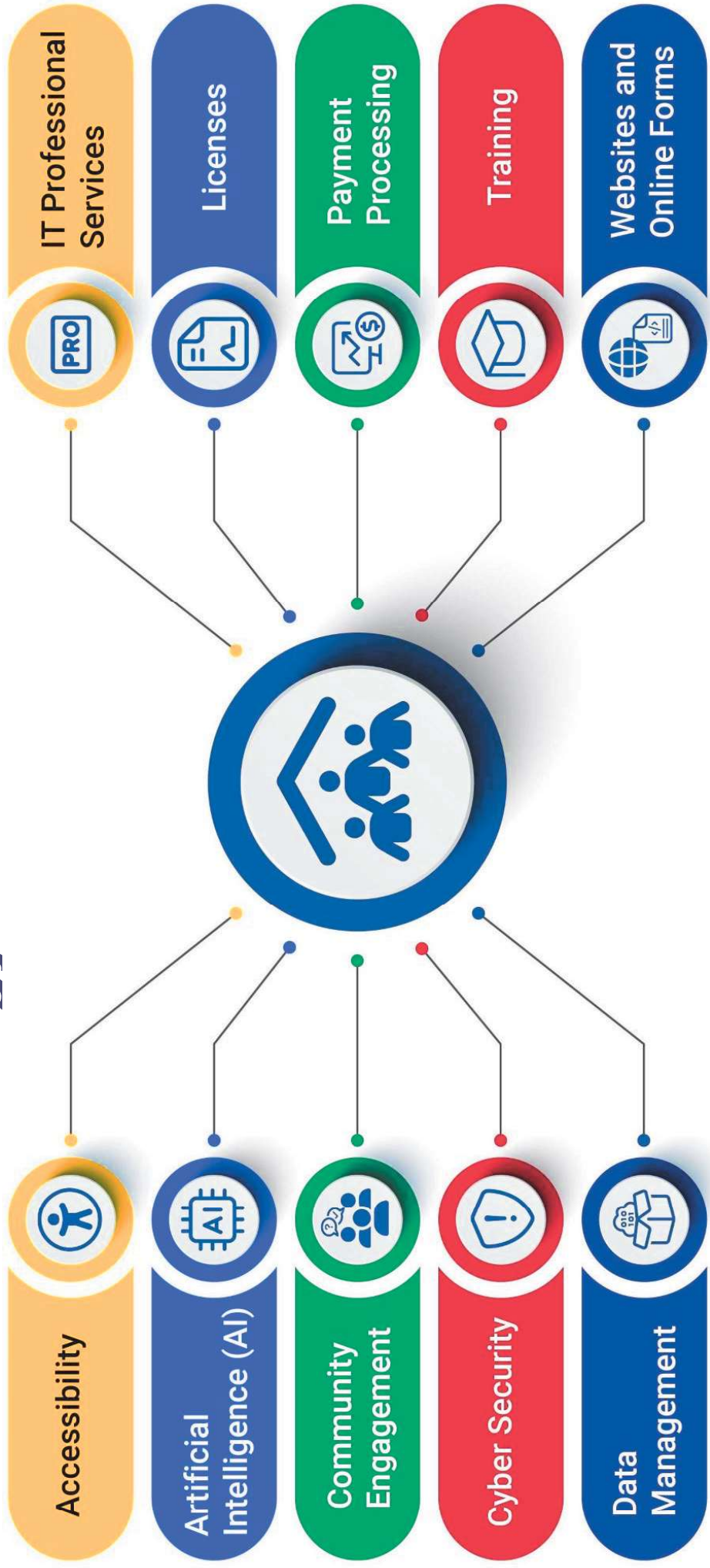
SIPA negotiates master contracts with suppliers



Execute an Eligible Government Entity (EGE) Agreement & procure what you need quickly



# Technology Solution Focus Areas



<https://sipa.colorado.gov/services>

# SIPA Service Offerings

Request a Service

OIT Suppliers

As a government, we simplify the technology procurement and contracting process for fellow Colorado governments. We've developed a portfolio of digital government products and services that are in high demand, and hold Master Service Agreements with vetted suppliers, which you can find below, so you don't have to, bringing you cost-effective, innovative solutions tailored to your digital needs. Our low-risk, streamlined process saves you time and money, giving you easy access to a wide range of IT products and services. With our hands-on partnership approach, we're here to help you find and implement the best solutions to serve your residents effectively.



## Accessibility

- Assessments/Audits
- Document Compliance
- Website Platform Compliance
- Training
- Video Captioning

[Explore Accessibility Offerings](#)



## Artificial Intelligence (AI)

### Intelligence (AI)

- AI Adoption
- Change Management
- Customer Experience
- Digital Transformation
- IT Consulting



## Community Engagement

### Engagement

- Agenda Management
- Community Campaigns
- Digital Communication
- Recreation Management
- Video Streaming



## Cyber Security

- Assessments
- Endpoint Device Management
- Identity Management
- Testing
- Training

[Explore Cyber Security Offerings](#)

# Supplier Partners



# By The Numbers: Customer-Centric Growth

## By the Numbers

Quotes, Contracts & Customer Satisfaction Score



# CASE Connective Project



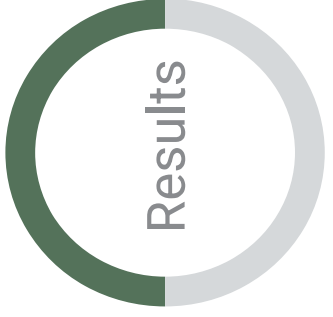
K-12 school districts spend thousands of duplicate hours each year individually vetting software



- Accessibility compliance
- Data security requirements
- Data privacy compliance
- Contracting with hundreds of suppliers
- Suppliers similarly spend time meeting Colorado requirements



- SIPA and CASE partner to build centralized platform
- Districts can piggyback on existing pre-vetted agreements
- Avoid redundant supplier vetting
- Avoid lengthy and expensive contract negotiations



- Pilot program completed
- 75 supplier agreements signed
- 66 legal reviews completed
- 55 Districts onboarded
- 17 accessibility documents submitted
- Onboarding remaining districts



**Grant Programs**

**Events**

# SIPA Grant Programs

## SIPA Micro-Grants

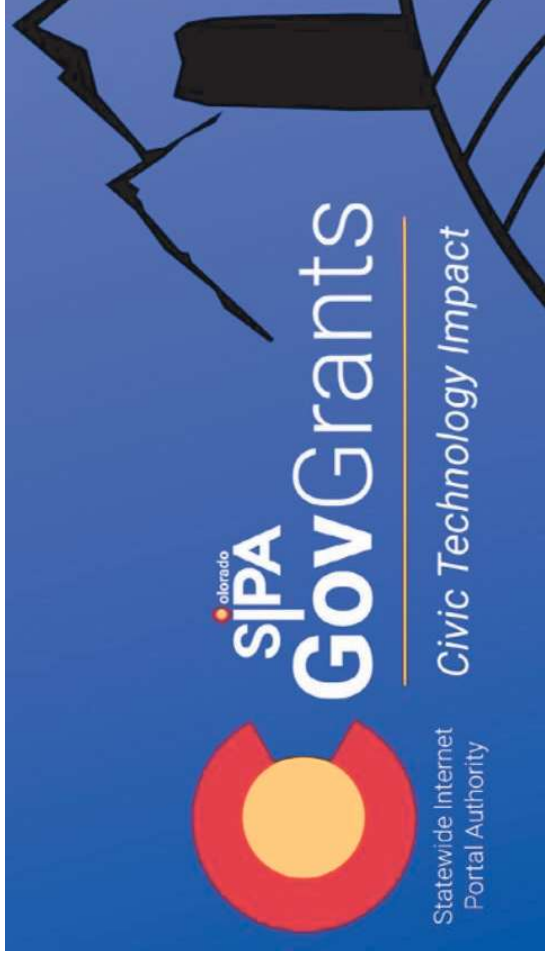


**<\$10,000**

**Annual Micro-Grants awarded since**

**2010: 483 grants, totaling \$2.36M**

## SIPA GovGrants



**\$25,000+**

**3 SIPA GovGrants cohorts awarded since**

**2024: 80+ grants, totaling >\$30M**

# SIPA GovGrants - Program Highlights

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- Condensed application submission and review timeline allowed SIPA to run **two cycles** of SIPA GovGrants for Spring and Fall 2025
- To date, the program has awarded **more than 80 grants** to all levels of government across Colorado, from the smallest special districts to the largest statewide agencies
- Awards in the program's first three cohorts will **reinvest more than \$30 million** back into Colorado governments
- SIPA collaborates with each recipient to develop **ambitious outcome metrics**, letting us see how this program impacts the delivery of digital government services statewide



# SIPA GovGrants - Award Highlights



SIPA

GovGrants

Statewide Internet  
Portal Authority

Civic Technology Impact



All Traffic Modeling  
Fall 2024

Unified Digital Identity  
Spring 2025

Virtual Connection Center  
Fall 2025

# SIPA GovGrants - Growth and Maturity

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SIPA  
GovGrants

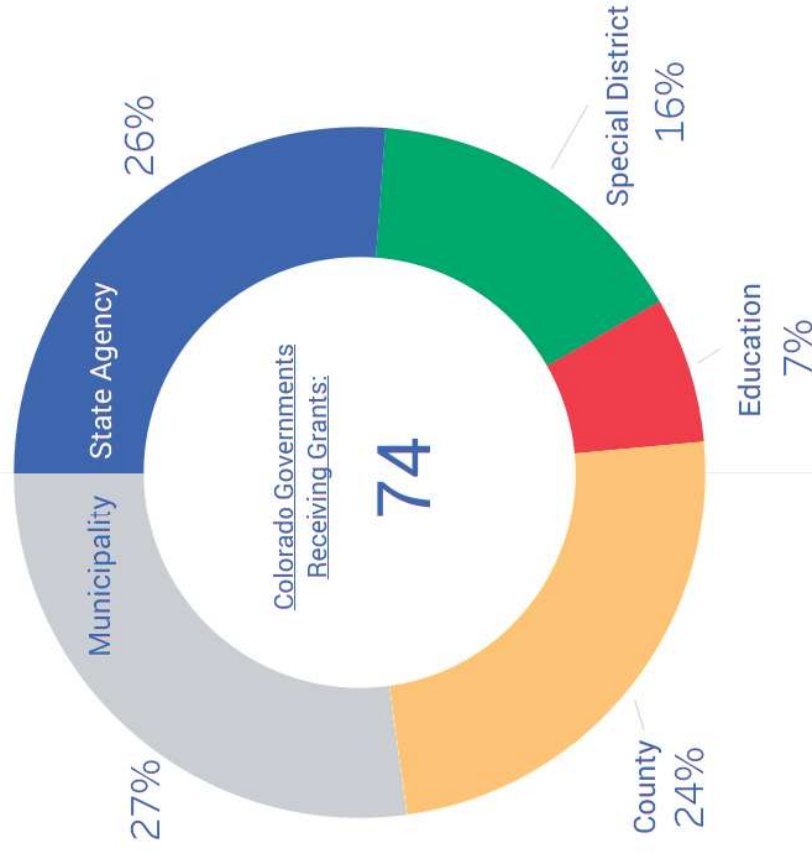
Civic Technology Impact

- First SIPA GovGrants-funded projects are reaching completion and **reporting outcomes** for government service delivery
- Engaged with partner for **third-party program evaluation** and recommendations, focused on long-term sustainability
- Goal to increase the diversity of applicants and awards in upcoming cycles, a larger number of awards for **smaller and rural governments**
- Seeking feedback from current grantees, applicants, and the wider SIPA customer base to better **understand the user perspective** and identify improvement priorities



## SIPA Grant Awards in 2025

- *“I think SIPA does an incredible job making the grant process seamless. [Micro-Grants] has been the best grant program I've had in working with grants thus far.”*
- *The SIPA Micro-Grant was wonderful and the timing for it was excellent because it created a very sustainable project for us to be working on, and continue to work on.”*
- *“The Town of Breckenridge[s]...SIPA GovGrants award...will enhance the quality of service we provide to both our residents and the many visitors we welcome each year. Thank you, SIPA, for this incredible opportunity!”*



# Events

14th Annual User Conference  
September 3, 2026



Webinar Wednesday



Regional Workshops



# LEARN & LEAD

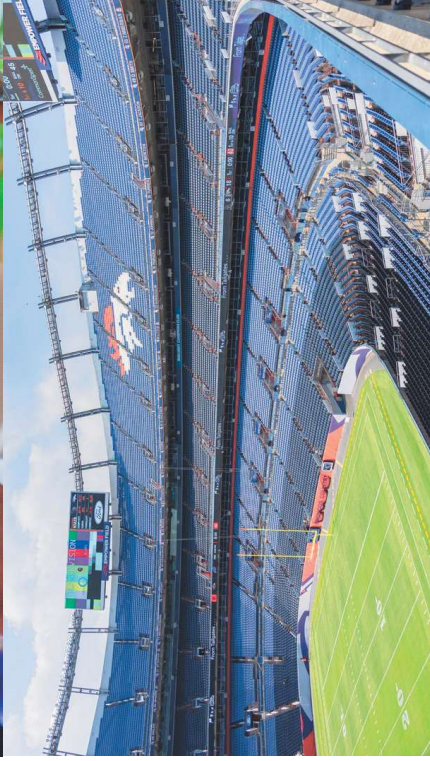


Summit County



Englewood Public Schools

# SIPA User Conference 2025



Learn more at [sipa.colorado.gov/userconference](https://sipa.colorado.gov/userconference)

# Regional Workshops

## Upcoming Workshops

- April 29 - Huerfano County
- April 30 - Delta County
- May 15 - Lincoln County

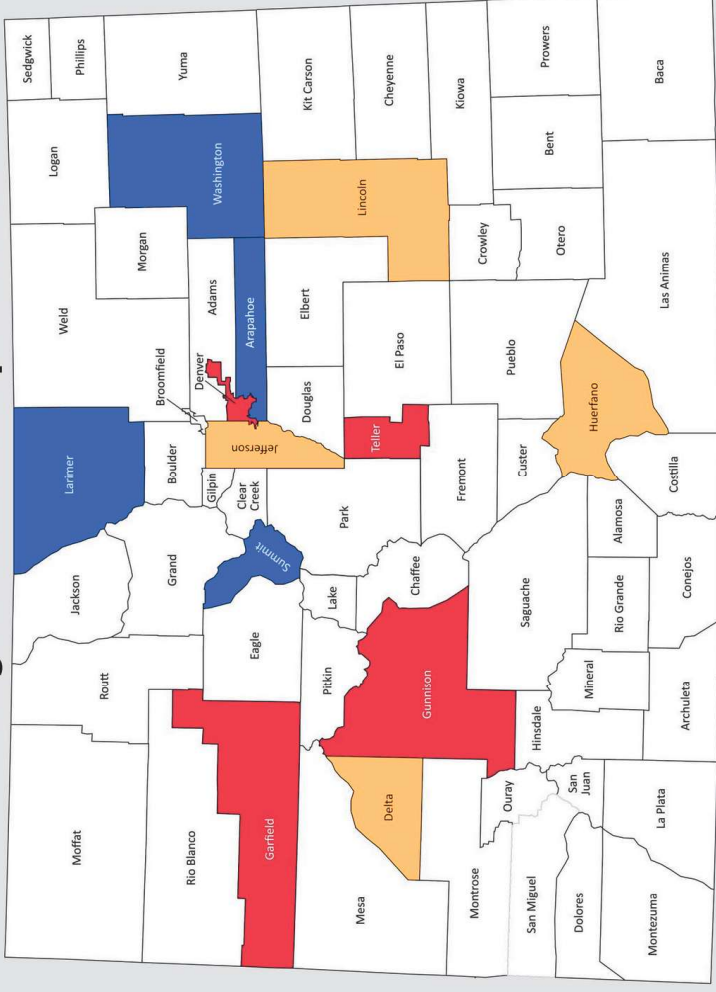
## About

- Hosted by SIPA Governments
- Expert Technology Speakers
- Interactive Discussions
- Focused on Timely Topics

## Outcomes

- Newfound Knowledge
- Actionable Solutions
- Foster Positive Change
- Learn from Peers & Presenters

## Regional Workshop Locations



**COLORADO**

Key
2024
2025
2026 *

\* Subject to change





**Ajay Bagal**  
Executive Director



**Catherine Kunst**  
COO



**Jonathan Sibray**  
CTO



**Beth Justice**  
Sales & Marketing  
Director



**Kara Volheim**  
Contract Manager  
Legislative Liaison



**Derek Martinez**  
Director of  
Financial Operations



**Duane Tucker**  
Customer Success  
Director



**Noah Kaplan**  
GovGrants  
Director



**Alex Schriefer**  
Office Manager  
& Bookkeeper



**Will Carter**  
Director of Cloud  
Solutions & Governance



**Heather Nelson**  
Sales Operations  
Manager



**Sharon Triik**  
Marketing &  
Communications



**Sarah Fischer**  
Operations  
Assistant



**Josh Schroder**  
Digital Accessibility  
Specialist



**Alf Kremer**  
Accounting  
Assistant



**Brad Holmes**  
Operations  
Specialist



**Anya Dickson-  
Arguello**  
Grants Coordinator



**Jennifer Elliott**  
Program Manager

# Summary

- Serve over 1,100 governments across the state with the same degree of care
- Government serving government
- SIPA is not requesting funding - we are committed to delivering funding
- Provide resources to governments in all areas of technology
- Committed to successful, measurable, technology outcomes
- Coming soon to a region near you!



# Thank You



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