

Organize to Deliver: 90 day update

A presentation to the Joint Technology Committee
September 8, 2026



How We Work – our grounding principles

- Start with users.
 - Enable excellence, don't control — guide, don't gate.
 - Outcomes over process.
 - Systems over silos.
 - Do less, better — focus on what only we can do.
- Iterate and learn.
 - Work in the open.
 - Steward public resources.
 - Build only when there's a clear public need that can't be met any other way.
 - Grow together.

Work in Flight

197 In-Flight Projects Uninterrupted



25 Successfully Completed Projects



16 In Closeout, Achieved Objectives



10 Strategically Pivoted/Retired/Cancelled



Delivery to Coloradans

- Sign in with myColorado launched with Summer EBT, **yielding a 70% reduction in time** to access the Summer EBT (from >2 min to 25 seconds), with better UX and lower costs.
- Mobile Driver's License (mDL) via myColorado app: Launched and live at Denver International Airport with **28,000+ active mDLs** for Coloradans.
- Dept of Revenue (CDOR): Revamped website and content management pilot completed; newly modernized cdor.colorado.gov launched. <https://cdor.colorado.gov/>
- Increased accessibility through AI assisted test development and a language localization system that will increase language accessibility for 10+ sites serving >2000 users.

Delivery to Agencies

Product Operating Model Drives Over **\$2.3M in Direct Agency Savings** & Projected Efficiencies:

- CDPS: **\$1.2M savings via dedicated staffing and reducing hourly administrative bloat** dedicating the entire development team + 2 FTE.
- DFPC: Achieved a **77% reduction in time to delivery**, a 92% reduction in one-time implementation costs, and an 18% reduction in annual maintenance costs (compared to pre-reset)
- CDEC: **\$450,000 saved** when transitioned from a high hourly billing rate to a dedicated resource budget category for Salesforce Developers.
- CDOT: **\$604,183 projected savings** via dedicated POD implementation. Deployed Customer Call Center live on ServiceHub for ticketing, securing long-term operational efficiency.
- HCPF: **\$60,000 annual savings**, completed strategic database decommissioning, eliminating recurring annual database support and maintenance fees.
- CDOC: Leveraged AI code assist to achieve **~95% reduction in legacy system migration effort**, saving hundreds to thousands of manual coding labor hours



Delivery to State Employees

- **Governor's Office:** Deployed Salesforce Voice-to-Text integration, reducing urgent call response times from 1 week to <24 hours and allowed them to reallocate 2 FTE previously dedicated to listening to and transcribing call recordings.
- **CDLE:** Deployed Phase I of the Human Resources Hub (replacing EdSys) after 15 years of previously failed attempts.
 - This achievement allows the agency to completely shut down its high-risk legacy "EdSys" server by September 30, 2026, and transition to modern, automated software updates.

Security Initiatives



Threat & Defense

Iranian Water Attack: Provided crucial intelligence supporting the State's response.

North Korean Threat: Drafted exposure-reducing HR processes.

Active Protection: Defended from threat actors 3x for all branches and once for locals since 6/30.



Vulnerability Mgmt

100% Closed Internet-facing critical vulnerabilities resolved across all branches.

50% Resolved Critical and high vulnerabilities mitigated on OIT-managed servers.

IaC Integration: Deployed Infrastructure as Code in GCP to eliminate repetitive security and compliance risks.



Risk & Compliance

-11 Months Accelerated timeline for JTC reporting. Will submit the first annual risk and compliance reports a year ahead of schedule for feedback.

54% Fully Implemented Of all open OSA audit recommendations; expected to be 82% by end of the calendar year.

Platforms & Infrastructure

- ~\$6M in platform renewal savings, plus 10% reduction on GCP costs for FY27
- Vendor partners activated to support risk reduction, operating model, and an acceleration of value delivery
 - Cisco
 - Splunk
 - Google
 - Palo Alto
 - ServiceNow
 - Tanium
- Enrolled in GovRamp reducing duplicated assessments, now leveraging clear and consistent 3rd party Risk Assessment and continuous monitoring

90-day Hiring Progress

as of Sept. 4, 2026

Applications

2,980
Applications
Received

Offers & Talent Acquisition

88
Hired
(includes 20 DoTs)

5
Offers In Progress

15 Returning OIT Employees

Agency Pods

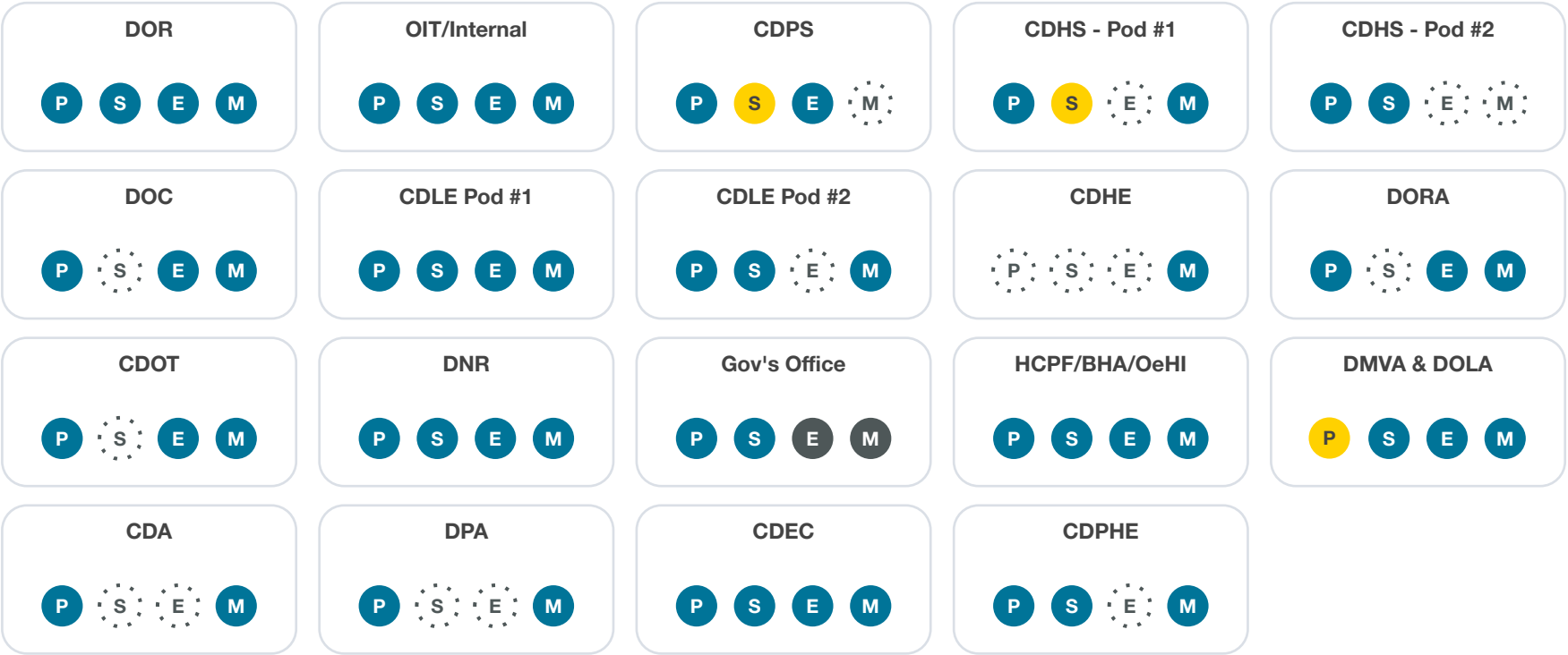
8
Agencies with at
least one
fully-staffed pod

4
Agencies with only **1**
remaining pod vacancy



DoT = Director of Technology (formerly IT Director)

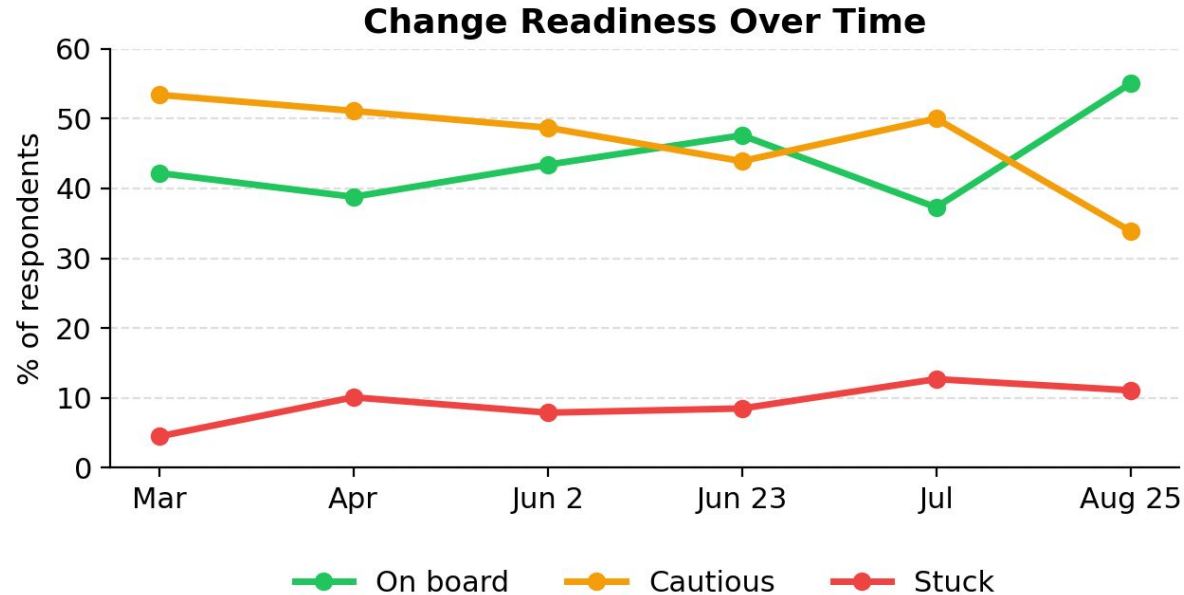
Pod Hiring Dashboard: 72% complete (55 of 76 roles hired)



Each card represents an agency pod with four roles represented horizontally:
P (Product Manager), S (Service Designer), E (Delivery Engineer), M (Delivery Manager)

● Hired / Accepted ● Offer In Progress ○ Open / Vacant ● On Hold

Employee Change Readiness



Organizational Roadmaps



Groups

Chief Information Officer | Digital & Delivery | Enterprise Policy, Standards, & Governance | Security & Infrastructure
Communications | Human Resources | Finance | Broadband | Artificial Intelligence (AI) Architecture



Strategic Objectives & Activities



Roadmaps

Now (by Sept. 30) — Next (by Dec. 31) — Later (by June 30, 2027)



Access the roadmaps: [OIT Roadmaps-2026.pdf](#)

Thank you.

Questions?

