

Judicial

Funding Request for the FY 2026-27 Budget Cycle

Request Title C&P ITCAP01 - Judicial Case Management System

Dept. Approval By: Supplemental FY 2025-26  
OSPB Approval By: Budget Amendment FY 2026-27  
X Change Request FY 2026-27

Summary Information	Fund	FY 2025-26		FY 2026-27		FY 2027-28
		Initial Appropriation	Supplemental Request	Base Request	Elected Official	Budget Estimate
Total of All Line Items Impacted by Change Request	Total	\$24,090,779	\$0	\$29,910,962	\$3,200,000	\$15,358,792
	FTE	0.0	0.0	0.0	0.0	0.0
	GF	\$931,200	\$0	\$448,080	\$0	\$5,000,000
	CF	\$23,159,579	\$0	\$29,462,882	\$3,200,000	\$10,358,792
	RF	\$0	\$0	\$0	\$0	\$0
	FF	\$0	\$0	\$0	\$0	\$0

Line Item Information	Fund	FY 2025-26		FY 2026-27		FY 2027-28
		Initial Appropriation	Supplemental Request	Base Request	Change Request	Continuation
	<b>Total</b>	<b>\$24,090,779</b>	<b>\$0</b>	<b>\$29,910,962</b>	<b>\$3,200,000</b>	<b>\$15,358,792</b>
02. Courts	FTE	0.0	0.0	0.0	0.0	0.0
Administration, (A)	GF	\$931,200	\$0	\$448,080	\$0	\$5,000,000
Administration and Technology, (1)	CF	\$23,159,579	\$0	\$29,462,882	\$3,200,000	\$10,358,792
Administration and Technology -	RF	\$0	\$0	\$0	\$0	\$0
Information Technology Infrastructure	FF	\$0	\$0	\$0	\$0	\$0

Auxiliary Data			
Requires Legislation?	NO		
Type of Request?	Judicial Branch Prioritized Request	Interagency Approval or Related Schedule 13s:	No Other Agency Impact



***Department Priority: ITCAP01  
Judicial Case Management System (Year 3)***

Summary of Funding Change for FY 2026-27	
	Incremental Change
	FY 2026-27 Request
Total Funds	\$3,200,000
FTE	0.0
General Fund	\$0
Cash Funds	\$3,200,000
Reappropriated Funds	\$0
Federal Funds	\$0

***Summary of Request***

The Judicial Case Management System (CMS) is a software platform that is the critical backbone for all courts and probation departments to use for managing and tracking judicial cases, probationers, and related activities. Without this system, the entire Department cannot continue daily operations. It streamlines and automates various aspects of the judicial process thereby improving efficiency, transparency, services, and accessibility. The CMS is used by judges, court staff, clerks, attorneys, probation officers, and other stakeholders involved in the Colorado legal system. The current case management system has been in place for approximately 28 years and presents the Department with multiple challenges, including inefficiencies, insufficient information integration, diminished data governance opportunities, and increased maintenance costs. Additionally, the talent pool who are qualified to maintain the antiquated system is decreasing as state-of-the-art solutions become more mainstream.

The Judicial Department (Courts and Probation) requests year-three project funding with three-year spending authority and a two-year extension of the cash fund excess reserves waiver for the Judicial Department Information Technology Cash Fund. The Department requests a FY 2026-27 appropriation of \$3,200,000 cash funds from the Judicial Department Information Technology Cash Fund, to continue the Judicial Case Management System replacement project. The Department will submit a FY 2027-28 prioritized budget request for year-four funding in November 2026.

## ***Program, Opportunity, and Proposal***

The Judicial Case Management System (CMS) is a software platform that is the critical backbone for all courts and probation departments to use for managing and tracking judicial cases, probationers, and related activities. Without this system, the entire Department cannot continue daily operations. It streamlines and automates various aspects of the judicial process improving efficiency, transparency, services, and accessibility. The CMS is used by judges, court staff, clerks, and probation officers; and certain modules, such as the e-filing system, are used by attorneys and other stakeholders involved in the Colorado legal system. Key features of a Judicial CMS include:

- Case tracking, including tracking the progress of cases through various stages of the legal process, from filing to resolution;
- Probation case tracking;
- Document management, allowing for storage, retrieval, and management of legal documents and case-related files in electronic format;
- Scheduling and calendaring of court hearings, trials, probation, and other events, ensuring efficient allocation of resources and avoiding scheduling conflicts;
- Communication and notifications, providing automated notifications to parties involved in a case, informing them of upcoming hearings, deadlines, and other important events;
- Data analytics and reporting on case load, case disposition, judge performance, and other relevant metrics, aiding in decision-making and resource allocation;
- Case financial processing, streamlining case-related financial and accounting functions, such as managing fees and fines, balancing accounts, receipts and collections;
- Remote access to information, court records, and other documents through public facing portals;
- Workflow automation for routine tasks such as document generation, data entry, and notifications, reducing administrative burdens; and
- Integration with other information technology platforms.

While the current system in use by Colorado district and county courts includes some of these features, it is a result of functional modifications made to an antiquated system throughout the past two decades. A case management system is intended to provide infrastructure for the 23 Judicial District Courts and Probation Departments to effectively manage cases and supervise clients. However, the current system has been in place for approximately 28 years and presents the Department with multiple challenges, including inefficiencies, insufficient information integration, diminished data governance opportunities, and increased maintenance costs. Additionally, the talent pool who are qualified to maintain the antiquated system is decreasing as state-of-the-art solutions become more mainstream. The base operating system is written in a computing language that was invented in the 1950s and is increasingly harder to minimally support and maintain, making it difficult to add new functionality or coding. Additionally, the Department's ability to secure the existing CMS system against modern cybercriminals is heavily impacted by the age and technology of the legacy system.

To reduce the impact of the challenges described above, the Department requests year-three project funding to continue the update and improvement of the case management system. This new system will revise workflow and improve efficiencies and customer service. It will result in decreased time spent on processing paperwork and allow Judicial Officers and courts and probation staff to dedicate more time to those they serve. In addition, the new CMS will integrate with modern security processes and improve accessibility. This will be accomplished through the system's modern design, increased speed, easy navigation, improved data sharing capabilities, streamlined workflows, and enhanced user experience.

## **EXPECTED BENEFITS OF THE NEW CASE MANAGEMENT SYSTEM**

The new CMS will improve the workflow and processes in the Department and improve court and probation services in each Judicial District by improving the following:

- Efficiency – the system will streamline administrative processes such as case filing, scheduling, document management, and record keeping. It will reduce time spent on manual processes.
- Access to information – The system will provide secure and efficient access to case-related information for judges, lawyers, interested parties, and the public, ensuring that relevant parties can easily retrieve case documents, filings, and updates. Improved outcomes will be realized in decision-making, timely service delivery, and improved transparency.
- Communication – The system will facilitate communication among the various case-related stakeholders, including providing automated notifications, reminders, and updates and ensure that relevant individuals are informed about court proceedings thereby reducing the number of missed deadlines and scheduling conflicts.
- Data analysis and reporting – The system will allow the Department to create comprehensive reports and perform analytics on caseload trends, disposition times, workload distribution, and other key performance indicators. This will provide increasing opportunities for data-driven and evidence-based decision making related to resource allocation, business processes, services, and client outcomes.
- Cost effectiveness – The system will provide opportunities for the Department to utilize data analytics to support data-driven and evidence-based decision making, cost-benefit analyses, and the development of Departmental requests for funding.

A critical component for successful implementation of the new CMS is the evaluation of both quantitative and qualitative metrics. The project plan includes regular review of benchmarks as compared with pre-implementation metrics related to service delivery for both internal and external customers. Strategy adjustments will be made as necessary depending upon the results of the ongoing evaluations.

## **PROJECT STATUS AND FY 2026-27 REQUEST**

The Department received first- and second-year project appropriations in FY 2023-24 and FY 2024-25. As part of the initial phase of the CMS project, the Department expended \$3.2 million to complete an information governance analysis project through April 2025. Because much of the internal business process knowledge related to the current legacy system was not consistently documented, the overall goal of the project was to evaluate and document how Judicial employees use the case management system to perform their daily activities and serve the public. This included aspects such as:

- Business process standardization and mapping
- Discovering, classifying and documenting Judicial data
- Mapping where Judicial data is sent to other entities
- System identification and mapping of daily Judicial operations
- Establishing a knowledge management program

This information is critical to have when engaging a vendor and will be extremely beneficial to the overall CMS project. During this process, we identified two key outcomes that the Department must address during the CMS project:

- The current CMS is not a single system.
  - Courts and Probation staff use over 30 systems each day to accomplish daily case management operations. These systems may also need to be replaced or renewed during the CMS project to avoid duplication, or at a minimum, must be re-integrated with the new CMS.
- A CMS program readiness assessment should be completed to ensure that there are not any missing pieces that need to be put in place before beginning an implementation.

A portion of the requested project funding will cover the cost of an advisory vendor who specializes in market analysis, program support and procurement strategies for large technology projects. The overall goal of this vendor is

to assist the Department in completing the discovery phase of the CMS project as well as helping create all procurement documents necessary to post the appropriate requests for proposals (RFPs).

This advisory vendor will:

- Provide strategic and programmatic support through the procurement of a new CMS
- Create a roadmap that indicates which CMS aspects will be updated and when
- Create a CMS program readiness assessment (for both the overall organization and the technology)
- Create a tailored CMS procurement plan covering approach, process steps, evaluation methods, demo/guides, and committee roles
- Based on the roadmap and readiness assessment:
  - Refresh the expected total cost of ownership for the CMS
  - Create RFP(s) to procure technology

This phase of the project is expected to take nine months. At the end of this phase, the Department will have an executable roadmap that will allow us the information we need to adjust future budget requests and/or solicit a competitive bid to select technology vendors.

The Judicial Department is highly invested in using public funds responsibly during the CMS project. To ensure the best outcomes for the courts, probation departments, and the communities they serve, the Department is taking a methodical approach to preparing for the CMS replacement. This includes conducting thorough needs assessments, engaging stakeholders across all levels, leveraging vendor expertise and evaluating long-term operational impacts before making any purchasing decisions.

By prioritizing planning and analysis, the Department aims to reduce risk, avoid costly missteps, and ensure that the new CMS will effectively balance public safety, court and probation department operations, and public access. The Judicial Department (Courts and Probation) requests year-three project funding with three-year spending authority and an extension of the cash fund excess reserves waiver for the Judicial Department Information Technology Cash Fund. To continue the Judicial Case Management System replacement project, the Department requests a FY 2026-27 appropriation of \$3,200,000 cash funds spending authority from the Judicial Department Information Technology Cash Fund. In order to reduce the impact of the project on the General Fund and ensure ongoing cash fund sustainability, the project was extended from three to four years during the FY 2025-26 budget process. The Department will submit a FY 2027-28 prioritized budget request for year-four funding in November 2026. This request will include updated project and cost information. Because the CMS is a critical information technology infrastructure project for the Department, the Joint Technology Committee will be kept informed of project developments through regular updates.

### ***Calculation of Request***

Please see attached exhibits.

### ***Supplemental, 1331 Supplemental***

Not applicable.

*ITCAP01 Judicial Case Management System, Year 3 Exhibits.*

**Table 1.1  
Summary by Line Item  
FY 2026-27**

Row	Line Item	Total Funds	FTE	General Fund	Cash Funds	Reappropriated Funds	Federal Funds	Notes/Calculations
<b>Judicial Department (Courts and Probation)</b>								
A	Capital Information Technology, Courts and Probation Case Management System	\$3,200,000	0.0	\$0	\$3,200,000	\$0	\$0	3-year spending authority
B	<b>Total Request - Judicial Case Management System</b>	<b>\$3,200,000</b>	<b>0.0</b>	<b>\$0</b>	<b>\$3,200,000</b>	<b>\$0</b>	<b>\$0</b>	

**Table 1.2  
Summary by Line Item  
FY 2027-28**

Row	Line Item	Total Funds	FTE	General Fund	Cash Funds	Reappropriated Funds	Federal Funds	Notes/Calculations
<b>Judicial Department (Courts and Probation)</b>								
A	Capital Information Technology, Courts and Probation Case Management System	\$15,358,792	0.0	\$5,000,000	\$10,358,792	\$0	\$0	3-year spending authority
B	<b>Total Request - Judicial Case Management System</b>	<b>\$15,358,792</b>	<b>0.0</b>	<b>\$5,000,000</b>	<b>\$10,358,792</b>	<b>\$0</b>	<b>\$0</b>	

**Table 1.3  
Summary by Line Item  
FY 2028-29**

Row	Line Item	Total Funds	FTE	General Fund	Cash Funds	Reappropriated Funds	Federal Funds	Notes/Calculations
<b>Judicial Department (Courts and Probation)</b>								
A	Capital Information Technology, Courts and Probation Case Management System	\$0	0.0	\$0	\$0	\$0	\$0	3-year spending authority
B	<b>Total Request - Judicial Case Management System</b>	<b>\$0</b>	<b>0.0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	

**Table 2.1**  
**Summary by Initiative**  
**FY 2026-27**

Row	Line Item	Total Funds	FTE	General Fund	Cash Funds	Reappropriated Funds	Federal Funds	Notes/Calculations
<b>Judicial Department</b>								
A	<b>Judicial Case Management System Project</b>							
B	One-time project costs, vendor contract	\$3,200,000	0.0	\$0	\$3,200,000	\$0	\$0	3-year spending authority
C	<b>Subtotal Judicial Case Management System Project</b>	<b>\$3,200,000</b>	<b>0.0</b>	<b>\$0</b>	<b>\$3,200,000</b>	<b>\$0</b>	<b>\$0</b>	
D	<b>Total Request</b>	<b>\$3,200,000</b>	<b>0.0</b>	<b>\$0</b>	<b>\$3,200,000</b>	<b>\$0</b>	<b>\$0</b>	

**Table 2.2**  
**Summary by Initiative**  
**FY 2027-28**

Row	Line Item	Total Funds	FTE	General Fund	Cash Funds	Reappropriated Funds	Federal Funds	Notes/Calculations
<b>Judicial Department</b>								
A	<b>Judicial Case Management System Project</b>							
B	One-time project costs, vendor contract	\$15,358,792	0.0	\$5,000,000	\$10,358,792	\$0	\$0	3-year spending authority
C	<b>Subtotal Judicial Case Management System Project</b>	<b>\$15,358,792</b>	<b>0.0</b>	<b>\$5,000,000</b>	<b>\$10,358,792</b>	<b>\$0</b>	<b>\$0</b>	
D	<b>Total Request</b>	<b>\$15,358,792</b>	<b>0.0</b>	<b>\$5,000,000</b>	<b>\$10,358,792</b>	<b>\$0</b>	<b>\$0</b>	

**Table 2.3**  
**Summary by Initiative**  
**FY 2028-29**

Row	Line Item	Total Funds	FTE	General Fund	Cash Funds	Reappropriated Funds	Federal Funds	Notes/Calculations
<b>Judicial Department</b>								
A	<b>Judicial Case Management System Project</b>							
B	One-time project costs, vendor contract	\$0	0.0	\$0	\$0	\$0	\$0	3-year spending authority
C	<b>Subtotal Judicial Case Management System Project</b>	<b>\$0</b>	<b>0.0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	
D	<b>Total Request</b>	<b>\$0</b>	<b>0.0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	



<p style="text-align: center;"><b>Table 3.1a</b> <b>Judicial Case Management System Project</b></p>							
Row	Item	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY2028-29	Notes
A	One-time project costs	\$10,560,000	\$4,728,771	\$3,200,000	\$15,358,792	\$0	with 3-year spending authority
B	<b>Total Request</b>	<b>\$10,560,000</b>	<b>\$4,728,771</b>	<b>\$3,200,000</b>	<b>\$15,358,792</b>	<b>\$0</b>	

<p style="text-align: center;"><b>Table 3.1b Case Management System</b> <b>Project Cost Estimates</b></p>		
Row	Item	Item
	<b>One-time project costs (updated as of July 1, 2025)</b>	
A	Information governance and business process mapping	\$3,245,000
B	Technology advisory vendor (for RFP creation, change management, etc.)	\$2,450,000
C	CMS software and content management	\$6,793,032
D	Probation software and content management	\$1,750,781
E	Implementation and interfaces	\$9,804,375
F	Customization	\$7,003,125
G	Training	\$2,801,250
H	<b>Total estimated one-time costs</b>	<b>\$33,847,563</b>
I	<b>Total Year 1 Appropriation FY 2024-25</b>	<b>\$10,560,000</b>
J	<b>Total Year 2 Appropriation FY 2025-26</b>	<b>\$4,728,771</b>
K	<b>TOTAL YEAR 3 REQUEST FY 2026-27</b>	<b>\$3,200,000</b>
L	<b>Total Year 4 Request FY 2027-28</b>	<b>\$15,358,792</b>

**Table 4.1a**  
**Case Management System**  
**Annual Hosting & Subscription Costs (annualized through budget prep process)**  
**Information Technology Infrastructure and Maintenance Line Item**

Row	Item	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY2028-29	FY2029-30	Notes
A	Annual maintenance costs	\$0	\$482,572	\$6,080,403	\$6,384,423	\$6,703,644	\$7,038,827	
B	<b>Total Request</b>	<b>\$0</b>	<b>\$482,572</b>	<b>\$6,080,403</b>	<b>\$6,384,423</b>	<b>\$6,703,644</b>	<b>\$7,038,827</b>	

**Table 4.1b Case Management System**  
**Annual Hosting & Subscription Costs (annualized through budget prep process)**  
**Information Technology Infrastructure and Maintenance Line Item**

Row	Item	Item
A	<b>Annual, ongoing costs (year 2)</b>	
B	Annual Subscription	\$3,811,860
C	Hosting Costs	\$1,404,000
D	Enhancements for rule and procedural changes	\$500,000
E	Training	\$75,000
F	<b>FY 2025-26 Total annual ongoing costs</b>	<b>\$5,790,860</b>
G	<b>FY 2025-26 Appropriation (1 month)</b>	<b>\$482,572</b>
J	<b>Annual, ongoing maintenance costs (year 3), FY 2026-27</b>	<b>\$6,080,403</b>
I	<b>Annual, ongoing maintenance costs (year 4), FY 2027-28</b>	<b>\$6,384,423</b>
J	<b>Annual, ongoing maintenance costs (year 5), FY 2028-29</b>	<b>\$6,703,644</b>
K	<b>Annual, ongoing maintenance costs (year 6), FY 2029-30</b>	<b>\$7,038,827</b>